



1201 K Street, Suite 1980  
Sacramento, CA 95814

**VIA UPS**

July 31, 2018

Deana Bovee, Chair  
Susanville Indian Rancheria  
745 Joaquin Street  
Susanville, CA 96130

Dear Chairwoman Bovee:

Frontier Communications is honored to be the telecommunications service provider on your Tribal lands. We know that priorities and plans of individual Tribal governments are unique; therefore, I would like to extend an invitation to meet at your convenience in order to discuss any matters you would like to talk about such as: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-of-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

In addition, we wanted to be sure that you are aware of a government assistance program known as Tribal Lifeline or Native American Lifeline. The enhanced Tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Frontier Communications. Through this Lifeline supported offering, local service is available to qualified individuals for as low as \$1.00 per month. In addition, under the Tribal Link Up program, a qualified resident receives a 100 percent reduction, up to \$100, of the customary charge to install a single local telephone service connection at the customer's principal place of residence.

Only eligible consumers may enroll in the program. Currently to qualify for Tribal Lifeline benefits, an individual must be a resident of a federally recognized tribal land and show proof that you participate in certain government assistance programs. The Lifeline program is limited to one discount per household and is nontransferable. Customers are required to certify and agree that no other member of the household is receiving wireline or wireless Lifeline service from Frontier or another communications provider.

**Beginning in August 2018 or later**, the rules for enhanced Lifeline support and Link Up on Tribal lands are changing. To receive enhanced Lifeline support, customers will need to live on federally-recognized Tribal lands that are rural and will only be able to use the additional benefits with "facilities-based" service providers (companies that build and maintain their own networks). Link Up will be available only for customers residing on rural Tribal lands.

Existing customers that live in non-rural Tribal areas will continue to receive the regular Lifeline support amount of \$9.25 per month, but not the additional \$25 per month. Customers that use a non-facilities-based service provider can switch to a facilities-based company to continue receiving the additional \$25 per month. If not, they will continue receiving the \$9.25 benefit per month, but not the additional \$25 per month.

To order Tribal Lifeline in your area, please call Frontier at (800) 794-4741. To find out more information, you may also call the Universal Service Administrative Company (USAC) which administers Lifeline for the FCC by calling (888) 641-8722 or by accessing their website at [www.LifelineSupport.org](http://www.LifelineSupport.org).

Please reach out to us at any time if you want to schedule a meeting by contacting me at (916) 686-3570 or by email at [Charlie.Born@ftr.com](mailto:Charlie.Born@ftr.com). We look forward to a meaningful, on-going dialogue with your Tribal leaders and community.

Sincerely,

A handwritten signature in cursive script that reads "Charlie Born".

Charlie Born  
Sr. Manager, Government and External Affairs