



Susanville Indian Rancheria Housing Authority
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Date: March 25, 2020

TO: All SIRHA Tenants, Homebuyers and Households

FROM: Susanville Indian Rancheria Housing Authority

RE: COVID-19 Pandemic Precautionary Procedures for April 2020

The Susanville Indian Rancheria Housing Authority ("SIRHA") Board of Commissioners has met out of great concern during these uncertain times, to address the potential economic hardship inflicted upon tribal families as they prepare for the current COVID-19 national emergency.

These temporary changes are being implemented to limit and prevent the exposure to the COVID-19 virus that has made its way to our County. Please be aware that we are committed to continuing to provide service to our tenants and community during these challenging and unprecedented times.

The SIRHA Board of Commissioners has taken action **to waive all rent and homeowner monthly payments for the month of April 2020.** Please be advised that monthly payments homeowners or tenants make to SIRHA other than rent or homebuyer lease payments are not waived (i.e. insurance, payback, repair payments, etc.) Please be advised that any outstanding balance owed up to March 31, 2020 will remain on your account, and are still owed. Please feel free to call the SIRHA office for more information regarding this April rent/homebuyer payment relief.

At this time the SIRHA anticipates May 2020 rents and homebuyer payments will be collected in May, unless otherwise noticed.

Concern for the health and safety of our community is our highest priority, as you prepare for possible long-term shelter in your homes. We know that preparation for this event has placed undue financial hardship and stress on families and our tribal community.

The SIRHA have also implemented emergency safety measures for staff and participants to ensure they too remain healthy, well and abide by the "stay at home" orders. However, we are working in the office limited hours, and from home. If there is an urgent maintenance matter needed, please contact our office 530-257-5033, as our maintenance staff is on call, and ready to serve.

These changes will remain in effect until April 30, 2020 or unless otherwise directed. We appreciate your cooperation and conscious efforts put in place to keep our elders, "at risk" community members, and our families safe as we walk through this difficult time together.