

IT Report to TBC 7/27/2021

Here is a summary of IT projects the tech team has been working on:

Clinic

- a. Clinic staff have been setup with computers in the office adjacent to providers. Greenway training will be setup for new staff.
- b. Intergy Direct Messaging from Intergy to clinic patients is still in the training phase and was postponed due to local events
- c. Mitel phone system flow has been modified to add another receptionist and is configured to roll to another phone in the small medical office.
- d. A Verizon dish antenna was installed on Tuesday, July 13th, as a temporary means to provide email and Greenway access while the fiber lines were being repaired. One problem with this setup was the security tunnels for IHS servers were unable to use the Verizon network because of security design and staff were unable to use RPMS for historical data.

Tribal Administration

- a. Vendor research to install cameras on the upper Res is underway. SSI was included but they haven't sent us any plans/quotes as of the date of this report.
- b. The Frontier/Mitel system will require a NuPoint server for the voice mail that will provide redundancy and failover. The cost for this server is \$7700 and installation will be handled by Frontier. A quote for Mitel headsets is in process and these headsets will be distributed to staff who would like to use them.
- c. Pacific Records Management has purchased American Document Destruction and they are now located in Reno, making monthly trips to our site. 66 boxes of old fiscal docs were picked up on July 26th for destruction. There are 45 boxes of documents ready for scanning and archiving by Pacific Records Management that will complete the project started last fall.