



SUSANVILLE INDIAN RANCHERIA
745 Joaquin Street
Susanville, CA 96130
(530) 257-4921

VACANCY ANNOUNCEMENT

OPENING DATE OF ANNOUNCEMENT:	June 4, 2024
CLOSING DATE OF ANNOUNCEMENT:	June 17, 2024
POSITION TITLE:	Licensing Agent
SUPERVISES:	No
STARTING SALARY:	\$19.09 - \$23.85 depending on experience.
GRADE:	09
FLSA STATUS:	Non-Exempt
NUMBER OF POSITIONS:	1
STATUS:	Permanent
HOURS:	Part-Time
BENEFITS:	Highly competitive package <i>*See below</i>
SUBJECT TO P.L. 101-630:	No

Must NOT be a Susanville Indian Rancheria Tribal member, or related to any Susanville Indian Rancheria Tribal member, casino employee, or their spouses, including “significant others,” in non-marital relationships.

GENERAL STATEMENT OF RESPONSIBILITIES:

The Licensing Agent performs licensing and background checks on prospective employees of Diamond Mountain Casino. This position prepares and certifies potential casino employee and vendor applications for approval by the Susanville Indian Rancheria Gaming Commission (SIRGC). The Licensing Agent also ensures all applications and forms conform with the regulations of the SIRGC.

SPECIFIC AREAS OF RESPONSIBILITIES:

- Answers phones and redirects calls to appropriate individuals.
- Interacts with the public and the Native American Community in a professional manner.
- Mails applications and required documents to prospective companies desiring to be licensed to do business with the Diamond Mountain Casino. Collects the required licensing fees associated with doing business with the Diamond Mountain Casino.
- Prepares and/or reviews all licensing applications and other associated forms for completeness and accuracy and ensures that they are in accordance with SIRGC requirements. Makes recommendations to the Gaming Administrator as necessary regarding licensees.

- Performs background checks on all current and prospective employees and vendors. Reviews the background investigation results to determine suitability and follows up on all inconsistencies and questions that arise through background investigations.
- Processes electronic fingerprint submissions for both potential and established Key employees.
- Creates and updates spreadsheets to track employee licensing status.
- Creates and maintains spreadsheets on all vendor licensees including all license fees owed and received.
- Maintains files on all Diamond Mountain Casino employees and vendors.
- Meets deadlines without supervision.
- Acts as the liaison with NIGC, CGCC and DOJ regarding employee and vendor licensing at the direction of the Gaming Administrator.
- May aid in Surveillance.
- May aid with Gaming machine compliance, Gaming machine audits and Gaming machine chip verification.
- Assists with all areas of compliance, such as audits of individual departments and facility licensing and occupancy inspections and reports.
- May provide logistical support for all meetings and conferences.
- May be responsible for taking and transcribing minutes at the SIRGC meetings. Will prepare agendas and all other associated SIRGC meeting documents as requested.
- In the absence of the Executive Assistant, may perform the duties of the Executive Assistant.
- Assists in compiling statistics and creating spreadsheets.
- Other duties as assigned.

KNOWLEDGE SKILLS AND ABILITIES:

- A. Ability to understand, follow, and explain regulations and policies and all applicable laws pertaining to licensing.
- B. Ability to maintain a professional and courteous demeanor always.
- C. Skill to self- motivate and capable of sound judgment.
- D. Ability to organize workload to meet deadlines and time management.

E. Ability to write routine reports and correspondence.

MINIMUM QUALIFICATIONS:

1. Must have a high school diploma or equivalent from an accredited high school.
2. Must have a valid California driver's license or license from current residence state.
3. Must pass pre-employment background check.
4. Must pass a pre-employment drug test.
5. Must have a valid CPR card or be able to obtain one within ninety (90) days of hire.

ADDITIONAL QUALIFICATIONS FOR THIS POSITION

6. Must be 21 years of age.
7. One year of office experience or education equivalent in office practices.
8. Six months experience processing background investigations.
9. Must meet all requirements to qualify for a Susanville Indian Rancheria Gaming License.
10. Must be willing to work in a secondhand cigarette smoke environment.
11. Must NOT be a Susanville Indian Rancheria Tribal member, or related to any Susanville Indian Rancheria Tribal member, casino employee, or their spouses, including "significant others," in non-marital relationships.

WORKPLACE ENVIRONMENT:

1. PHYSICAL SAFETY: The work requires moderate physical exertion such as long periods of standing repetitively lifting lightweight objects with frequent bending or stooping, recurring lifting of moderately heavy items such as computer, printers, or record boxes. Occasionally lifts heavy objects (over 50 pounds). Job requires average agility and dexterity.

2. WORKING ENVIRONMENT: Regular exposure to favorable conditions such as those found in a normal office.

PERFORMANCE EXPECTATIONS:

- Uphold all principles of confidentiality.
- Adhere to all professional and ethical behavior standards.
- Interact in an honest, trustworthy and respectful manner with employees, visitors and vendors.
- Participate in departmental staff meetings, quality management activities, cultural and educational programs.
- Comply with policies and procedures.

- Display respect and understanding of Susanville Indian Rancheria's traditions and values.
- The way the employee relates to fellow employees, customers and visitors is considered parallel in importance to technical knowledge and ability.
- Any attitude or behavior that will tarnish the name or reputation of the Susanville Indian Rancheria will not be tolerated and is subject to disciplinary action.

PREFERENCE POLICY:

- 1st Preference: Enrolled member of a Federally Recognized Tribe.
 2nd Preference: Documented proof of Veteran Status, i.e. DD-214, Veterans Benefit Card.
 3rd Preference: All other applicants.

SIR BENEFITS PACKAGE:

The Susanville Indian Rancheria offers its full-time employees a highly competitive benefits package, including: annual cost-of-living increases; eligibility for annual merit increases; sixteen paid holidays; thirteen days paid sick leave; up to twenty-six days paid annual leave (depending on length of service); maternity leave; paternity leave; affordable group health, dental, vision, and life insurance; and 401(k) retirement plan.

HOW TO APPLY AND APPLICATION REQUIREMENTS:

All applicants are required to submit a Susanville Indian Rancheria/ Lassen Indian Health Center application. Applications can be found on our website at: www.sir-nsn.gov/human-resources/ (SIR – LIHC – Gaming Commission Application for Employment P.L. 101-630 Requirements) or picked up at 745 Joaquin Street, Susanville, CA. Resumes in addition to the Application is encouraged but not mandatory.

Only **complete** applications will be considered. For your application to be considered complete you must attach the following:

1. Completed Susanville Indian Rancheria/Lassen Indian Health Center Application.
2. Copy of your High School Diploma **AND/OR** College Degree or transcripts documenting your graduation or completion of your Degree.
3. Copy of your valid Driver's License.
4. Copy of any other certifications required.
5. Copy of Tribal Card, if claiming Indian Preference.
6. Copy of DD214 or other proof of Veteran status, if claiming Veteran's Preference.
7. **In addition we encourage you to provide a statement on how you meet each Minimum and Additional Qualifications and Knowledge, Skills, and Abilities.**

Complete applications can be dropped off in person to the Human Resources Office at 745 Joaquin Street, Susanville, California, Monday through Friday from 8:00 am to 5:00 pm. They may also be emailed to wbrown@sir-nsn.gov or faxed to (530) 251-1895 or mailed to the above address. All applications must be **received** by 5:00 pm Pacific Standard Time on the closing date of the announcement.